



Whittington's

Cat hotel

comfort

security

attention to detail

A very warm welcome to Whittington's cat hotel.

We appreciate the trust placed in us as custodians of your beloved cat's well-being while you are away.

- All our guests are important to us and we take great care to preserve the health, comfort and safety of your precious cat, our guest.
- To assist us in maintaining high health standards we appreciate your compliance with our admission requirements with respect to vaccinations, de-worming and flea control.
- Our menu comprises only the highest quality cat foods. It will be our pleasure to accommodate any particular preferences as far as possible.
- Should your cat have any health concerns, please supply us with the details. We are also happy to administer any medication your cat may be on while on vacation with us.
- In the unlikely event of your pet requiring medical attention during their stay with us, you may elect to have him/her seen to by the in-house veterinarians or to have him/her referred to your regular veterinarian.
- While your dear cat is in our care you are most welcome to enquire about him/her any time during our reception hours.

Kindly complete the information sheet below and overleaf. Ensuring the form is completed and accurate assist us in tailor-making your beloved cat's stay for maximum comfort and security.

OWNER

Full name.....contact number.....
ID number.....
Residential address.....
Postal address.....
Contact telephone numbers while you are away.....
E-mail address.....
Name and contact details (two phone numbers) of family/friend who may be contacted if you are not reachable.....
Regular veterinarian name and contact numbers.....

GUEST CAT/S

- Name..... Breed & Colour.....coat short med long
Age..... Sex M F Sterilised Y N
- Name..... Breed & Colour.....coat short med long
Age..... Sex M F Sterilised Y N
- Name..... Breed & Colour.....coat short med long
Age..... Sex M F Sterilised Y N

ADMISSION date:COLLECTION date:time.....h.....No. of boarding nights.....

****please ensure you have pre-arranged a collection date and time prior to collecting your pet****



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GUEST HEALTHCARE STATUS (owner to complete)

CAT'S NAME: _____

Vaccinations: date of last vaccination: (Please supply proof)

De-worming: date of last de-worming: type

Would you like us to administer de-worming medication on admission? Y N

Flea control: date of last application: Type

Would you like us to administer flea control on admission? Y N

MEDICAL CONDITIONS/HEALTH CONCERNS:

1.....
2.....
3.....
4.....

TREATMENT TO BE GIVEN IN BOARDING:

1.....
2.....
3.....
4.....

IS YOUR CAT MICRO-CHIPPED? Y N **MICROCHIP TYPE & NUMBER.....**

IF NOT, WOULD YOU LIKE THIS TO BE DONE WHILE STAYING WITH US (additional cost R340.25)? Y N

please note that , for the health and safety of all our feline guests, all guests will be administered de-worming medication if not de-wormed with a suitable product in the last 3 months and flea control will be applied should they not have been treated with an appropriate product within the last week

POSSESSIONS ACCOMPANYING GUEST

please note that although we take great care, your/your cat's possessions are left here entirely at your own risk

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OUR GUEST'S SPECIFIC REQUIREMENTS IN SUMMARY

Your selection from Whittington's menu: "HILL'S"

Kitten Adult normal Senior normal
 Adult hairball Senior hairball

Special food:

Litter: sand crystal either

Other requirements not specified above:

.....

· Medication required:

.....

· Please do the following on admission:

Vaccinations Y N Flea control Y N

Deworming Y N Micro-chip Y N

PLEASE SIGN PAGE TWO (OWNER AS PER PAGE 1) DATE



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TERMS AND CONDITIONS OF USE

THANK YOU FOR THE OPPORTUNITY TO LOOK AFTER YOUR PRECIOUS CAT.

Our terms and conditions are designed to protect the safety, health and general well-being of all our guests.

We appreciate your acceptance and compliance therewith.

HEALTHCARE, for all our guests' protection while in our care:

- **Vaccinations** are to be up-to-date and **proof supplied** (valid booklet signed by veterinarian):
- **Deworming** to have been done in the last 3 months with an adequate product (eg Milbemax, Profender, Revolution, Drontal) and **proof supplied**
- **Topical flea control** to have been done in the last 7 days with an adequate product (Advantage or Revolution vial) and **proof supplied**
- **Vaccinations and deworming will be done and flea control applied on admission, at owner's cost, should the above requirements not be met.** Ideally, for the best protection, vaccinations should be administered more than 7 days prior to admission.

PAYMENT:

- Minimum **deposit** of 50% of total boarding fees for the intended period to be paid on booking. Whittington's reserves the right to require up to a 100% deposit covering the entire period booked.
- Deposits are **non-refundable** for cancellations **less than 7 days** prior to admission or for cancellations made after **15 November** should it be a **December** booking.
- **Bookings can only be considered confirmed upon receipt of full required deposit and signed Terms and Conditions.**
- Vaccinations, de-worming, flea control, any food purchased for use in boarding or any other procedure/product required are to be paid in full on admission.
- **Remaining outstanding boarding fees to be paid in full on or prior to ADMISSION.** Should payment be made by EFT this is to be done prior to admission and proof of payment presented prior to or upon admission. EFT facilities are provided on premises at collection times.

FEES:

- **R115 per cat or R105 per cat sharing, per day.**
- Should it be deemed necessary by the Doctors or staff to separate cats sharing for their wellbeing, your account will be adjusted to the single rate, and the balance due will be payable on collection.
- Vaccinations/flea control/deworming/micro-chipping/any other procedure or product charged at normal rate for Ixia St Animal Hospital.

ADMISSION AND COLLECTION:

- **Admission/collection times: Mon-Fri 8h30am - 1900, Sat 08h30 - 16h30 and Sun/Public Hol 9h00-11h30.**
- Appointments are not necessary, however waiting times will be shorter should you make one.
- Should admission be delayed, kindly contact us. The full period booked will still be charged.
- Should collection be delayed, kindly contact us in advance.
- Guests staying longer than the time booked will be accommodated in Whittington's should there be a space available. Otherwise we will be happy to accommodate him/her in the Hospital cat ward until collected. The normal daily rate will still apply.

ILLNESS/INJURY OCCURING DURING BOARDING PERIOD

- In the unlikely and unfortunate event of a guest suffering illness or injury requiring medical attention during the course of his/her stay, we will endeavour to contact you on admission form. You will have the option of your cat being treated by the resident veterinarians at the Ixia St Animal Hospital or by your regular veterinarian. Should you not be contactable, your cat will receive the medical attention deemed necessary by the resident veterinarians at the Ixia St Animal Hospital until such time as contact with you can be established and further decisions may be made.

- All medical procedures/drugs/dressing utilized in the care of your cat will be charged as per the usual rate for the Ixia St Animal Hospital and will be for your account, payable as per the policies of the Ixia St Animal Hospital. If deemed necessary for the best care of your cat, he/she will be moved to the Ixia St Animal Hospital for medical attention.

YOUR BOOKING WILL BE CONFIRMED ONCE THE FOLLOWING HAVE BEEN RECEIVED:

1. **Acceptance of Terms and Conditions** of use of Whittington's
2. Proof of adequate **vaccinations, deworming and flea control** (see above)
3. **Deposit** (see above) has been paid

REQUIREMENTS PRIOR TO ADMISSION OF GUESTS

1. For the sake of expediency, the **Admission** form should be fully completed and returned in advance.
2. **Payment** of any outstanding amounts of products/procedures required during a guest's stay.

Whilst all reasonable care and precautions are taken to protect the safety and well-being of the cats in our care, cats are left in the care of this facility entirely at the risk of their owners

Whittington's RESERVES THE RIGHT TO REFUSE ADMISSION DUE TO NON-COMPLIANCE WITH THE ABOVE TERMS AND CONDITIONS

ACCEPTANCE OF THESE TERMS AND CONDITIONS

I, (print full name and surname) accept the above terms and conditions without exception.

Signed..... Date.....